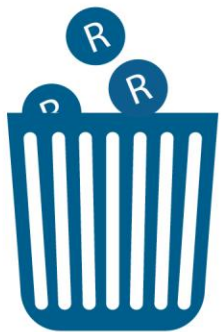


# Fraud, Waste and Abuse in context

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**FRAUD, WASTE & ABUSE  
WEBINAR**

**11 & 18 MARCH 2021**



IN ASSOCIATION WITH  
**HPCSA**  
Health Professions Council of South Africa

# Background

- Annual claims paid out by schemes in 2019; R186bn
- ± 15% of all claims due to Fraud, Waste and Abuse (R27.9bn)
- Stagnant membership at 8.9m
- New members and dependents lost by schemes exceeds new members
- Fraud Waste and abuse major contributor to annual member contribution increases
- Less members remaining in schemes and less potential members joining
- Overall scheme sustainability in question



# CMS Mandate

## Section 7

- a. Protect the **interests of members** at all times
- b. **Control and co-ordinate the functioning** of schemes in a manner that is complementary with **National Policy**
- d. **Investigate complaints** and **settle disputes** in relation to the affairs of schemes as provided for in the Act.
- f. **Make rules** that are not **inconsistent** with the Act, for the purpose of its **functions** and the exercise of **its powers**



# Key deliverables of the FWA Summit

- The signing of an industry **Charter** where all stakeholders pledge to contribute to combating fraud, waste and abuse, in line with set standards. During the inaugural summit in 2019, role players in the industry signed an FWA Industry Charter.
- Establishing **standards** for the industry to effectively deal with fraudulent activities. This includes fair sanctions for convicted fraudsters through the establishment of an FWA Tribunal. The **2021 FWA Webinar** will focus on setting the scene for **Codes of Good Practice** for industry.
- The establishment of a **structure** to continuously deal with fraud, waste and abuse post the summit.



# Thank you.

