



# FRAUD, WASTE & ABUSE SUMMIT



28 FEBRUARY - 1 MARCH 2019

SANDTON CONVENTION CENTRE

## Examples of FWA

Paul Midlane

GM: Healthcare Forensics

“Partnership towards curbing fraud, waste and abuse”

*#fwasummit*

Over R1 million in Medicine dispensed in 11 months



DIALYSIS CENTRE = R4.7 million in a year

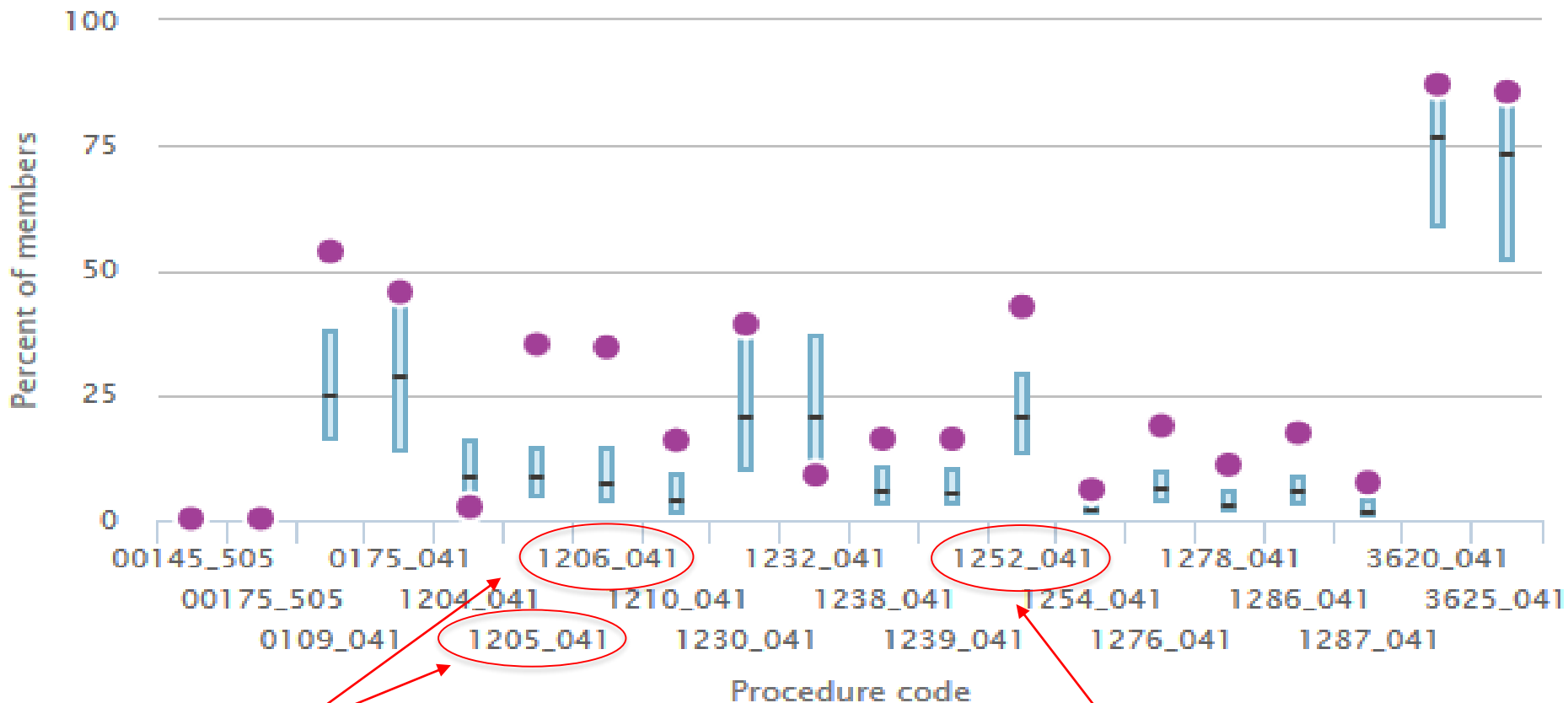


PHARMACY = approx. R80,000 per month



CARDIOLOGIST = R10 million in 1 year

## Procedure Concentration (Percent of Members)



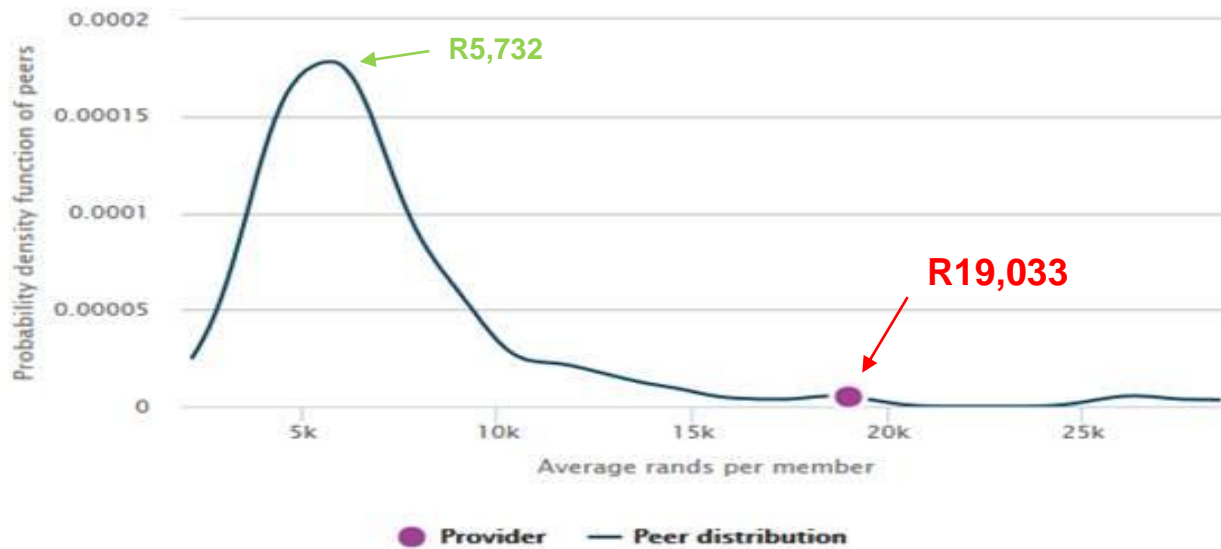
ICU – 33% of patients compared to 8%

Angiograms – 856 patients out of 1748

### Per Member Volume (Average Claim Lines per Member)



### Per Member Volume (Average Rands per Member)



Only way to determine over-servicing is by looking at patient files and treatment records

# AUDIOLOGY = markups of between 700% - 1500%



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79 Reviews

Transaction Level:

251 Transactions \$ 90,000+

Response Time <24h

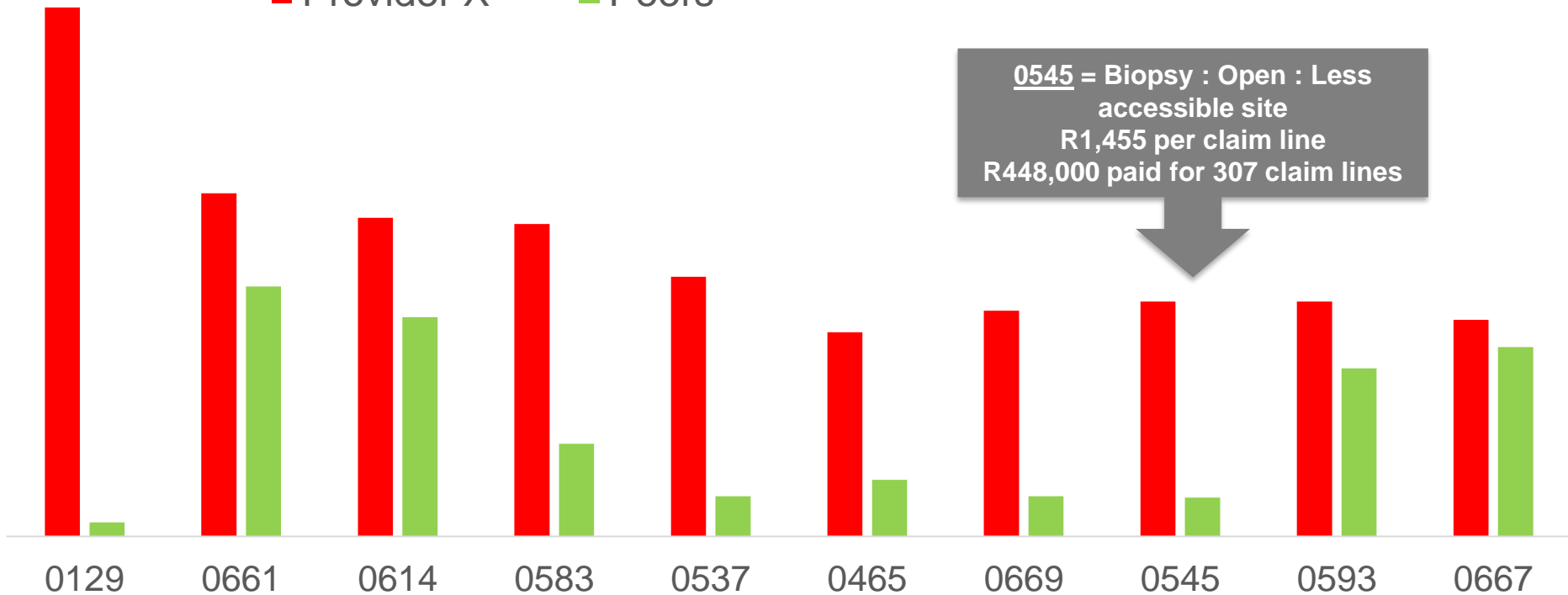
Response Rate 70.1%

Top 3 Markets:

North America 22.00%

# ORTHOPEDIC SURGEON = R17 million in 2 years

■ Provider X    ■ Peers



**0545 = Biopsy : Open : Less accessible site**  
R1,455 per claim line  
R448,000 paid for 307 claim lines

**0465 = Fractures involving large joints**  
R5,182 per claim line  
R1,6 million paid for 308 claim lines



PHARMACY = Over R1.2 million in a year



## QUESTIONS