

Ms Khauoe is an accomplished, multi-skilled individual with over 22-years of managerial experience in the Medical Scheme Industry. This includes serving as a Scheme Executive; General Manager and Principal Officer at different organizations and two financially stable Medical Schemes.

She began her career as a nurse at Baragwanath Hospital, where she excelled before moving into the medical schemes industry 25 years ago. She started as a customer services consultant at Medscheme and later went on to work as a client relationship manager at Alexander Forbes and Sizwe Medical Services.

Ms Khauoe was instrumental in managing the Administration and Managed Care contract which contributed to POLMED's success as reported in the media by independent companies such as Alexander Forbes.

In 2014, she spearheaded the takeover of the strategic management of Sizwe Medical Fund out of curatorship. Thanks to her proven track record of good governance, ensuring effective and efficient functioning organizations, member participation and stakeholder management, when she left the scheme was stable with a good financial outlook.

Her current role is that of Principal Officer to POLMED. Good results can be observed since she has taken the helm at Polmed. Employee satisfaction, member voice, scheme sustainability and stakeholder relations has been her key focus.

Commitment + Loyalty + Knowledge + Humanity + Values = Neo Khauoe