



FRAUD, WASTE & ABUSE SUMMIT



28 FEBRUARY - 1 MARCH 2019

SANDTON CONVENTION CENTRE

Discovery Fraud, Waste and Abuse

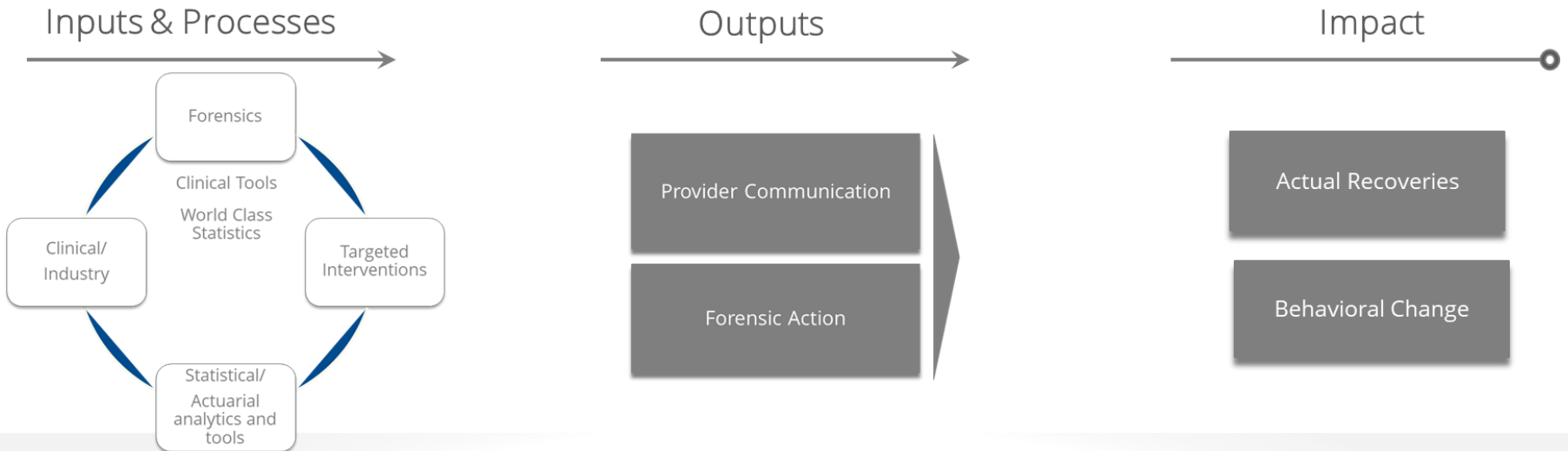
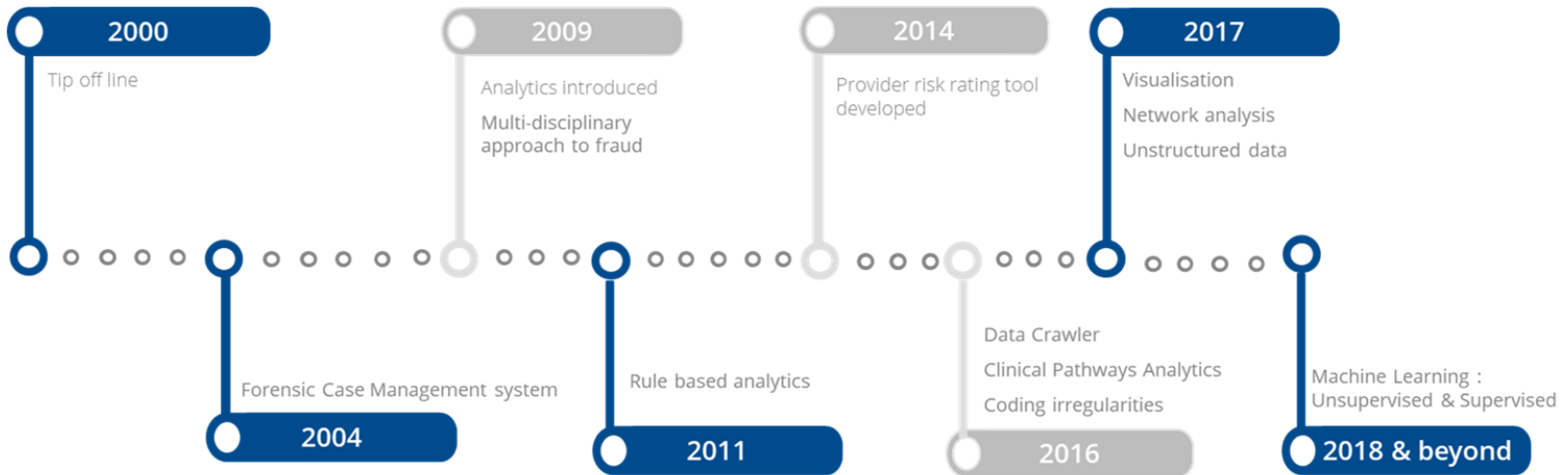
Marius Smit

Head: Discovery Forensics

“Partnership towards curbing fraud, waste and abuse”

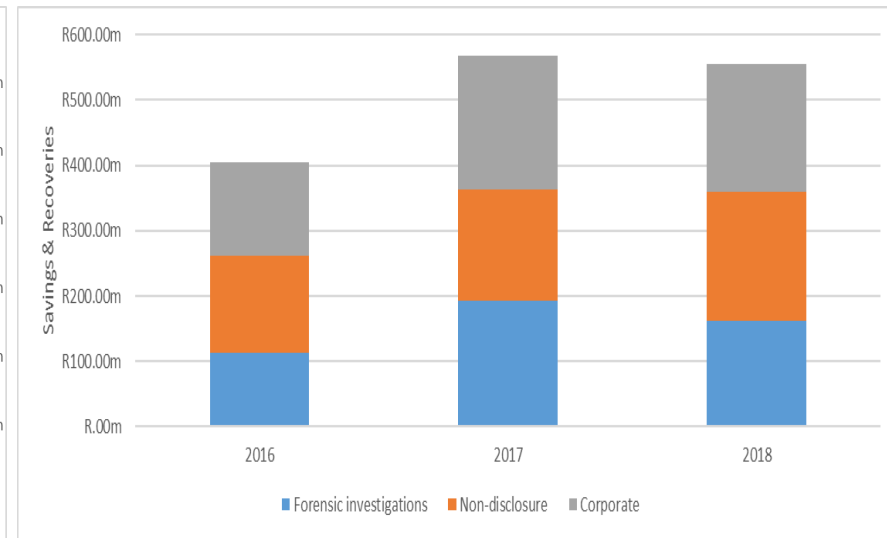
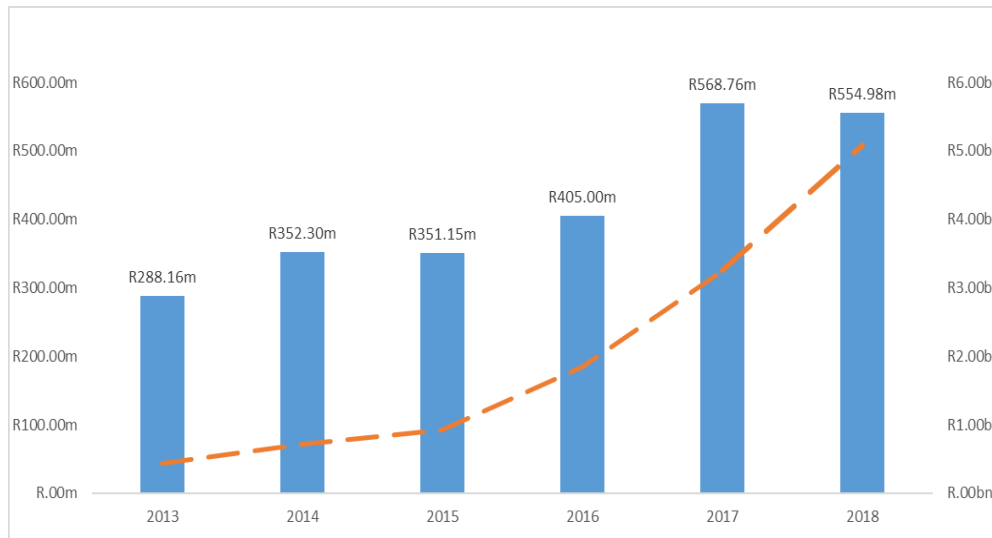
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EVOLUTION OF DH FRAUD, WASTE AND ABUSE JOURNEY



GENERATED SAVINGS AND RECOVERIES

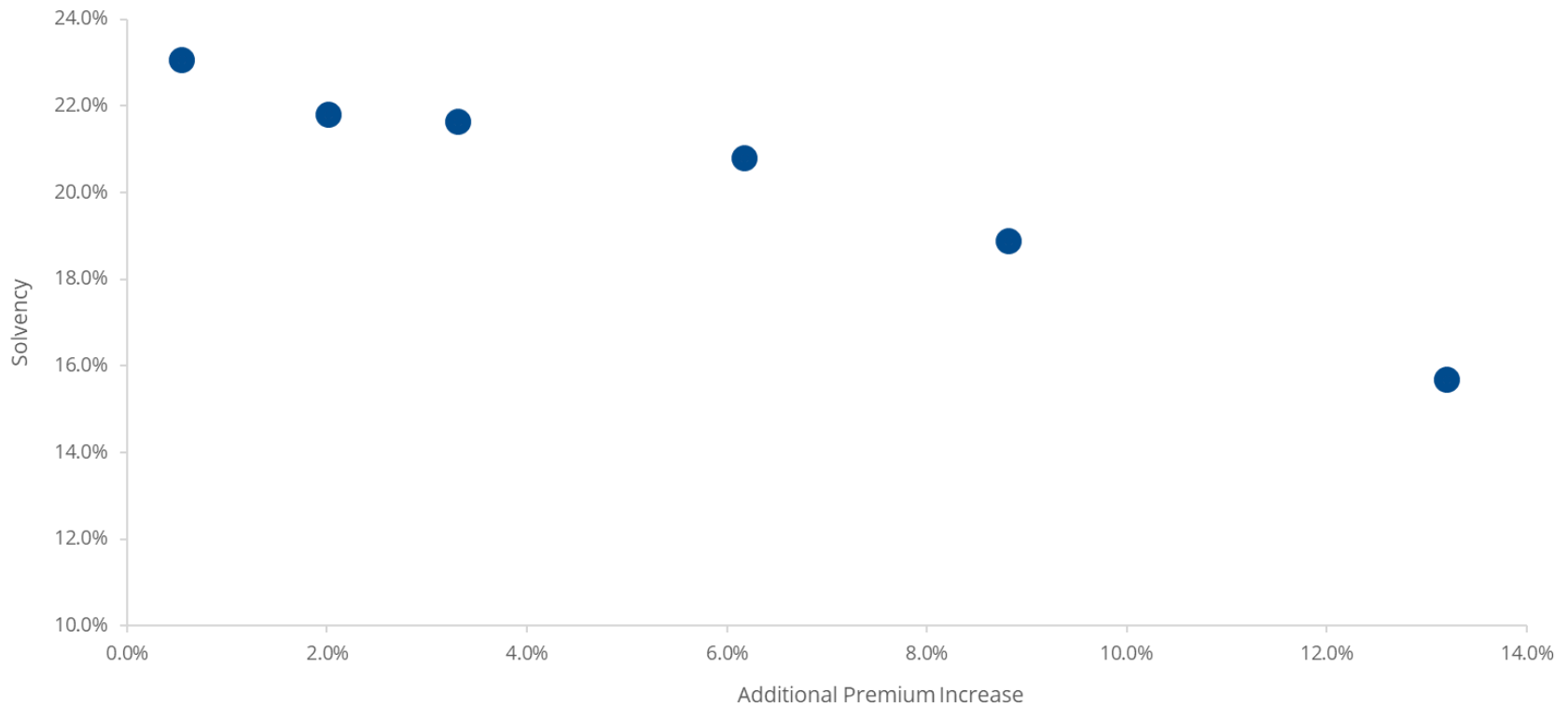
R7.6bn direct & rehabilitation “halo” savings and recoveries through fraud, waste and abuse risk interventions



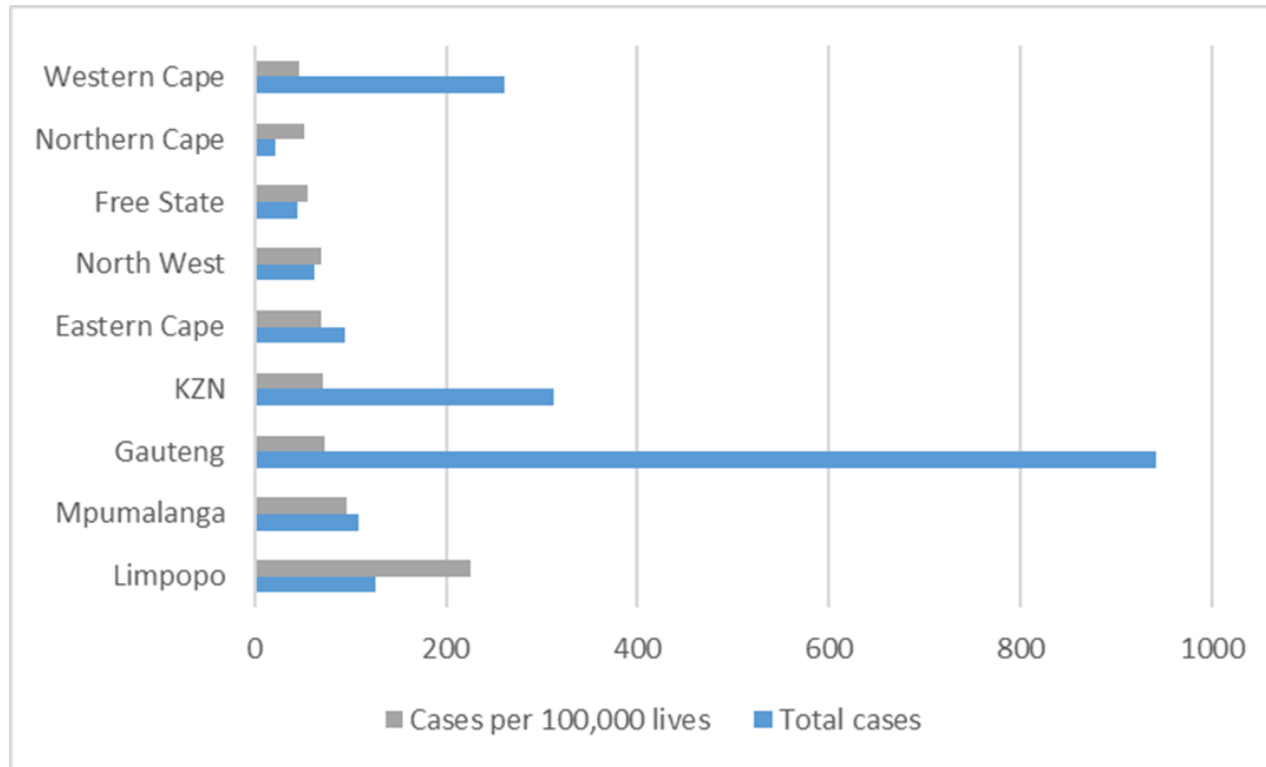
R2.6bn in direct savings and recoveries since 2013
 R5,07bn in rehabilitation savings since 2013

FINANCIAL IMPACT

A view of how DHs solvency and premium increases would have been affected without the combined savings generated through fraud initiatives and the halo effect



TRENDS – FORENSIC CASES



Largest number of cases reported for Gauteng.

When adjusted per 100,000 lives - Limpopo Province has the largest amount of cases.

TRENDS – HEALTHCARE PROFESSIONAL TRENDS (FY2018)

Healthcare Professional Discipline	Total savings & recoveries	Forensic case count	No of unique billing practices	Total Paid per discipline	Ratio cases per billing practice	Ratio Recoveries/ savings vs. Claims Paid
113 - Oral Hygienist	278,310	2	36	1,403,881	5.56%	19.82%
011 - Ambulance Emergency Services	298,449	5	13	2,588,318	38.46%	11.53%
081 - Registered Councillors	784,172	48	308	7,576,816	15.58%	10.35%
083 - Hearing Aid Acousticians	1,127,239	12	66	23,019,074	18.18%	4.90%
089 - Social Worker	894,833	76	613	18,865,397	12.40%	4.74%
084 - Dieticians	2,418,556	85	905	69,302,450	9.39%	3.49%
095 - Dental Therapist	809,343	27	343	23,379,575	7.87%	3.46%
009 - Emergency Services	9,097,152	68	280	321,815,616	24.29%	2.83%
075 - Clinical/Medicaltech/Biokinetics	14,949,210	23	471	757,642,197	4.88%	1.97%
072 - Physiotherapist	14,702,204	329	3036	752,096,447	10.84%	1.95%
018 - Physician	21,045,573	74	968	1,231,685,458	7.64%	1.71%
066 - Occupational Therapist	1,882,750	54	1364	119,634,478	3.96%	1.57%
021 - Cardiologist	6,663,198	27	117	425,265,517	23.08%	1.57%
024 - Neurosurgeon	3,396,208	11	158	265,418,326	6.96%	1.28%
080 - Nurse	480,000	2	51	37,549,630	3.92%	1.28%
086 - Psychologist	6,202,788	112	3774	520,715,333	2.97%	1.19%
093 - Dental Technician Laboratory	719,153	91	408	66,310,111	22.30%	1.08%
046 - Urologist	3,448,833	14	236	331,712,091	5.93%	1.04%
090 - Miscellaneous	3,881,526	23	210	381,341,041	10.95%	1.02%
022 - Psychiatrist	3,644,081	40	624	494,920,815	6.41%	0.74%
014 - General Practitioner	20,585,602	714	7,838	2,888,375,932	9.11%	0.71%
031 - Rheumatologist	82,644	2	18	11,933,501	11.11%	0.69%
047 - Drug And Alcohol Rehabilitation Centre	292,980	9	70	47,484,131	12.86%	0.62%
042 - Surgeon	4,822,721	47	627	879,640,716	7.50%	0.55%
082 - Speech Therapist/Audiologist	1,003,412	43	1076	190,268,742	4.00%	0.53%

Average Forensics Saving/Recovery vs. Claim paid per Discipline: 1.33%

Average Ratio Forensic case count vs. billing practices: 9.97%

The vast majority of healthcare providers are honest, hard-working, highly ethical professionals who deliver diligent care to their patients. A minority of healthcare professionals committed FWA against medical schemes, resulting in significant costs to schemes and their members

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